



Dear Parent/Carer,

Following an update to the "Payment Card Industry (PCI) Data Security Standard" (as advised by our online payment provider, ParentPay, during the summer holidays), we regret that **we can no longer accept credit or debit card payments over the phone or in the schools' offices**. This is with immediate effect.

Whilst we appreciate this GDPR compliance change may cause some inconvenience, card payments can still be made directly online or cash at local PayPoints (**PP**), in the same manner as previously.

- If you require assistance registering (*activating*) your online ParentPay account, please contact the trust's Finance Office (email finance@southernacademytrust.co.uk, Tel. 01747 854498) or ask at your school's Reception.
- If you do not have PC or internet access, please ask at your school's Reception and we will endeavour to provide access to enable you to login and make payments or bookings.

Please note, school Receptions can't accept cash or cheque payments.

Please be assured that we will be reviewing possible alternative online payment systems (*with the intention of re-enabling remote card payments*) later this year. Your patience and support in the meantime, is very much appreciated.

Kind regards

Becky Hammond
SAT Finance Manager
finance@southernacademytrust.co.uk